ORLEBAR BROWN

NAME: .....

TEL: .....

E-MAIL: .....

ORDER DATE: .....

ORDER NO: .....

IF YOU'VE CHANGED YOUR MIND OR THE ITEM WASN'T QUITE RIGHT, SEND IT BACK WITH OUR EASY RETURNS SYSTEM.

SEND US BACK YOUR ITEMS IN THEIR ORIGINAL CONDITION WITHIN 28 DAYS OF RECEIPT FOR AN EXCHANGE OR A REFUND. OUR RETURNS POLICY CAN BE FOUND BELOW:

RETURNS POLICY

We are happy to accept items back to us within 28 days of you receiving the items.

The items need to be in their original condition with the tags still attached.

We will refund the original shipping cost if your order is incorrect or faulty.

All exchanges are sent out free of charge.

You can find out more about our returns policy on our website.

Still have a question? Please contact the OB Concierge team:

OBCONCIERGE@ORLEBARBROWN.COM
+44 207 785 6941

RETURN INSTRUCTIONS

1. Complete the returns form below and specify if you want an exchange or a refund.
2. Specify the reason(s) by entering the corresponding number(s) from the list.
3. For an exchange, please specify the replacement item's style, size, and color.
4. Using the pre-paid returns label enclosed, affix to the package.
5. Include this page in the package and keep a copy for your reference.
6. Please retain the tracking reference and proof of postage.
7. We will process your return within 72 hours of receipt and will email you to confirm.

ORLEBARBROWN.COM

@ORLEBARBROWN /ORLEBARBROWN @ORLEBARBROWN

EXCHANGE / REFUND

REASON CODES

1: ORDERED MORE THAN ONE SIZE / COLOUR / STYLE **2:** ORDERED EXCHANGE SEPARATELY **3:** TOO BIG **4:** TOO SMALL **5:** STYLE DID NOT SUIT ME **6:** COLOUR DID NOT SUIT ME **7:** INCORRECT ITEM RECEIVED **8:** FAULTY **9:** OTHER (PLEASE SPECIFY)

ITEM RETURNED	EXCHANGE	REFUND	REASON CODE	QTY	EXCHANGE ITEMS STYLE	COLOUR	SIZE
	☐	☐					
	☐	☐					
	☐	☐					
	☐	☐					
	☐	☐					
	☐	☐					
	☐	☐					